

Terms & Conditions

By ViZa Travel tour operator

CURRENCY

The Company currently only sells in Euro (EUR€).

PAYMENT

Payment is only available through bank transfer.

PRICES, SURCHARGES AND TAXES

The published price of services offered by the ViZa Travel is subject to change at any time, before or after booking confirmation. Services are priced and advertised exclusive of applicable sales taxes. After a confirmation invoice has been issued by ViZa Travel, ViZa Travel reserves the right to impose surcharges on any products or services booked for reasons arising from increases in transportation costs, fuel costs, local operator costs, currency and exchange fluctuations, increases in taxes, or government action which impacts the price of the applicable products or services.

You must notify ViZa Travel of your choice within 14 days of receipt of notice of the increase or you will be deemed to have accepted the price change and will be liable for payment of the increase.

CANCELLATION BY THE PARTICIPANT

There is no right of cancellation cf. the Danish consumer Agreement on travel services. However, following rules are effective in case of cancellation:

You may cancel your booking by notifying ViZa Travel. Cancellation fees, if any, will apply with reference to the date on which notice of cancellation is received by ViZa Travel. If you cancel your service within 61 days before the departure, ViZa Travel will charge you with 25% of the whole price. If the participant cancels 61-14 days prior to departure, 50% of the whole price will be charged. Finally, if the participant cancels two weeks prior to departure, the participant will not receive any refund.

PRICES, SURCHARGES AND TAXES

The published price of the Tour and any products or services offered by ViZa Travel (the tour operator) is subject to change at any time, before or after booking confirmation, up to 30 days before departure.

VALIDITY

The prices on this website are based on rates and costs in effect at the time of posting to the website. ViZa Travel reserves the right to alter prices at any time prior to tour been paid in full. All dates, itineraries and prices are indicative only.

CHANGES MADE BY THE PARTICIPANT

You are responsible for ensuring that information provided to ViZa Travel is accurate and up-to-date. Any changes to your name on any booking are subject to ViZa Travel's approval. Any change of name, date, cancellation etc. will be charged to you along with an administrative fee, if the change is possible. Any subsequent purchase, which is taking place after the final payment, will not be considered as a change and will not be charged by an extra administrative fee. However, an extra charge will be apply by a change or cancellation of the subsequent purchase. Changes are only possible XX days before departure. Any changes made within 30 days before departure will be considered as a cancellation or new booking.

Change of any booked service (pr. Person)	€75
Change of name (pr. Person)	€50

DETAILS REQUIRED FOR BOOKING

As a condition of booking, you must provide the information requested by the ViZa Travel along with final payment.

FINAL PAYMENT

The confirmation sent by ViZa Travel or your travel agent will contain details of final payment required for any booking. Payment of the balance of the price for any products or services booked is due 30 days before the departure date of the first product or service included in the applicable booking. If full payment is not received by the applicable due date, ViZa Travel may change the rate payable for the booking, or treat the booking as cancelled and retain the deposit paid on booking as a cancellation fee. If a booking is made less than 30 days before the departure date of the first product included in the applicable booking, then the full amount must be paid at the time of booking.

TRAVEL DOCUMENTS

All the necessary material (i.e. invoice, accompanying letter etc.) will be sent to the participant by email. The travel documents will be sent when the payment is received.

INSURANCE

ViZa Travel recommends the participant to obtain travel insurance. The insurance must cover personal injury, medical expenses, repatriation expenses, and evacuation expenses. It is strongly recommended that the coverage be extended to include cancellation, curtailment, and all other expenses that might arise as a result of loss, damage, injury, delay or inconvenience occurring to the participant. ViZa Travel shall have no liability for loss, theft of or damage to baggage or personal effects. Personal belongings lost or stolen while unattended by the participant in public lounges or other public areas, whether on board a vessel, train, bus, or other mode of transportation, publicly owned or operated, are not reimbursable. ViZa Travel cannot accept responsibility for and in no event shall be liable for loss or damage of valuables or other articles left in or on facilities such as hotels, homestays, vessels, expedition vehicles, or any other mode of transportation. The participant acknowledges that the cost of the tour does not include insurance, and that ViZa Travel strongly recommends the participant to obtain separate coverage at an additional cost.

DISCOUNTS AND PROMOTIONS

All discounts and reduced pricing are applied at the Company's discretion.